## WEBVTT

00:00:00.000 --> 00:00:02.172 Funding for Yale Cancer Answers is NOTE Confidence: 0.931151601818182  $00{:}00{:}02{.}172 \dashrightarrow 00{:}00{:}04{.}240$  provided by Smilow Cancer Hospital. NOTE Confidence: 0.749147908 00:00:06.360 --> 00:00:08.380 Welcome to Yale Cancer Answers NOTE Confidence: 0.749147908  $00:00:08.380 \rightarrow 00:00:10.400$  with Doctor Anees Chappar. NOTE Confidence: 0.749147908 00:00:10.400 --> 00:00:11.876 Yale Cancer Answers features NOTE Confidence: 0.749147908 00:00:11.876 - 00:00:13.721 the latest information on cancer NOTE Confidence: 0.749147908  $00:00:13.721 \rightarrow 00:00:15.601$  care by welcoming oncologists and NOTE Confidence: 0.749147908  $00:00:15.601 \rightarrow 00:00:17.779$  specialists who are on the forefront NOTE Confidence: 0.749147908  $00:00:17.841 \longrightarrow 00:00:19.515$  of the battle to fight cancer. NOTE Confidence: 0.749147908  $00:00:19.520 \rightarrow 00:00:21.105$  This week, it's a conversation NOTE Confidence: 0.749147908  $00:00:21.105 \rightarrow 00:00:23.111$  about the role of palliative care NOTE Confidence: 0.749147908  $00{:}00{:}23.111 \dashrightarrow 00{:}00{:}24.911$  in cancer survivorship with Laura NOTE Confidence: 0.749147908 00:00:24.911 --> 00:00:26.351 Donnelly and Kristen Madrid. NOTE Confidence: 0.749147908 00:00:26.360 --> 00:00:28.760 Laura and Kristen are oncology social NOTE Confidence: 0.749147908 00:00:28.760 --> 00:00:31.000 workers with Smilow Cancer Hospital, NOTE Confidence: 0.749147908

 $00:00:31.000 \rightarrow 00:00:32.824$  and Doctor Chappar is a professor

NOTE Confidence: 0.749147908

 $00{:}00{:}32.824 \dashrightarrow 00{:}00{:}34.401$  of surgical on cology at the

NOTE Confidence: 0.749147908

 $00{:}00{:}34.401 \dashrightarrow 00{:}00{:}35.597$  Yale School of Medicine.

NOTE Confidence: 0.959891308235294

 $00:00:36.960 \longrightarrow 00:00:38.822$  So maybe we'll start off by each

NOTE Confidence: 0.959891308235294

 $00{:}00{:}38.822 \dashrightarrow 00{:}00{:}41.135$  of you telling us a little bit more

NOTE Confidence: 0.959891308235294

00:00:41.135 --> 00:00:42.210 about yourself, your backgrounds,

NOTE Confidence: 0.959891308235294

00:00:42.210 --> 00:00:44.376 and what it is you do. So Laura,

NOTE Confidence: 0.959891308235294

 $00:00:44.376 \longrightarrow 00:00:46.800$  maybe we'll start with you.

NOTE Confidence: 0.964456233333333

00:00:47.600 --> 00:00:50.120 I have worked as an oncology

NOTE Confidence: 0.964456233333333

 $00:00:50.120 \longrightarrow 00:00:52.233$  social worker for probably about

NOTE Confidence: 0.964456233333333

00:00:52.233 --> 00:00:55.371 the last 10 years and I currently

NOTE Confidence: 0.964456233333333

 $00:00:55.371 \dashrightarrow 00:00:58.833$  work with the palliative care team.

NOTE Confidence: 0.964456233333333

00:00:58.840 --> 00:01:02.613 And

NOTE Confidence: 0.964456233333333

 $00:01:02.613 \rightarrow 00:01:05.571$  palliative care is really an extra

NOTE Confidence: 0.964456233333333

00:01:05.571 --> 00:01:08.460 layer of support for patients who

NOTE Confidence: 0.964456233333333

 $00:01:08.460 \rightarrow 00:01:11.640$  have any type of cancer diagnosis.

- NOTE Confidence: 0.964456233333333
- $00:01:11.640 \longrightarrow 00:01:13.974$  So palliative care helps with a
- NOTE Confidence: 0.964456233333333
- 00:01:13.974 --> 00:01:16.240 lot of really difficult symptoms.
- NOTE Confidence: 0.964456233333333
- $00:01:16.240 \longrightarrow 00:01:19.950$  They add extra support if a patient
- NOTE Confidence: 0.964456233333333
- $00:01:19.950 \longrightarrow 00:01:22.560$  is approaching end of life
- NOTE Confidence: 0.964456233333333
- $00{:}01{:}22.560 \dashrightarrow 00{:}01{:}25.866$  and also help the more complicated
- NOTE Confidence: 0.964456233333333
- $00{:}01{:}25.866 \dashrightarrow 00{:}01{:}27.519$  pain management situations.
- NOTE Confidence: 0.964456233333333
- $00{:}01{:}27.520 \dashrightarrow 00{:}01{:}29.920$  So I work with that team.
- NOTE Confidence: 0.964456233333333
- $00:01:29.920 \dashrightarrow 00:01:31.924$  Therefore I work with patients
- NOTE Confidence: 0.964456233333333
- $00:01:31.924 \longrightarrow 00:01:33.669$  with all different types of
- NOTE Confidence: 0.964456233333333
- $00:01:33.669 \dashrightarrow 00:01:35.399$  diagnosis and all different ages.
- NOTE Confidence: 0.964456233333333
- 00:01:35.400 --> 00:01:38.557 And it's really, really wonderful work.
- NOTE Confidence: 0.791492192
- 00:01:39.240 --> 00:01:40.200 Fantastic. And Kristen,
- NOTE Confidence: 0.791492192
- $00:01:40.200 \longrightarrow 00:01:43.040$  how about you?
- NOTE Confidence: 0.935671518571429
- 00:01:43.040 --> 00:01:45.140 I work with our breast medical and
- NOTE Confidence: 0.935671518571429
- $00:01:45.140 \longrightarrow 00:01:46.715$  surgical oncology teams.
- NOTE Confidence: 0.935671518571429

 $00:01:46.720 \rightarrow 00:01:49.824$  I've been working in oncology for a little

NOTE Confidence: 0.935671518571429

 $00:01:49.824 \rightarrow 00:01:53.104$  over a year now with the breast population.

NOTE Confidence: 0.935671518571429

00:01:53.104 --> 00:01:55.780 I have the privilege of working

NOTE Confidence: 0.935671518571429

 $00:01:55.858 \rightarrow 00:01:58.425$  with a variety of different women,

NOTE Confidence: 0.935671518571429

00:01:58.425 --> 00:02:00.237 primarily, and some men.

00:02:01.756 --> 00:02:03.536 I have the privilege to work with

NOTE Confidence: 0.935671518571429

 $00{:}02{:}03.536 \dashrightarrow 00{:}02{:}05.361$  individuals from the initial date

NOTE Confidence: 0.935671518571429

00:02:05.361 - > 00:02:07.036 of their diagnosis and beyond.

 $00:02:07.634 \rightarrow 00:02:09.119$  Whether it's through active treatment,

 $00{:}02{:}10{.}002 \dashrightarrow 00{:}02{:}11{.}766$  sometimes I do collaborate with Laura

NOTE Confidence: 0.935671518571429

 $00:02:11.766 \longrightarrow 00:02:14.000$  quite a bit through palliative care programs.

NOTE Confidence: 0.935671518571429

00:02:14.000 --> 00:02:15.216 You know, I do work with a lot

NOTE Confidence: 0.935671518571429

 $00:02:15.216 \rightarrow 00:02:16.642$  of women who are going through

NOTE Confidence: 0.935671518571429

 $00:02:16.642 \dashrightarrow 00:02:17.718$  varieties of different treatment,

NOTE Confidence: 0.935671518571429

 $00:02:17.720 \longrightarrow 00:02:19.960$  whether it be chemotherapy, radiation,

NOTE Confidence: 0.935671518571429

 $00:02:19.960 \longrightarrow 00:02:21.364$  endocrine therapy, surgery.

NOTE Confidence: 0.935671518571429

 $00{:}02{:}21{.}364 \dashrightarrow 00{:}02{:}25{.}192$  And I do work with them up until

 $00:02:25.192 \rightarrow 00:02:28.288$  they enter into either the phase of

NOTE Confidence: 0.935671518571429

00:02:28.288 --> 00:02:30.880 survivorship or continued treatment as well.

NOTE Confidence: 0.904295261666667

00:02:32.200 --> 00:02:34.876 Fantastic. Laura,

NOTE Confidence: 0.9042952616666667

 $00:02:34.880 \rightarrow 00:02:37.918$  you mentioned that you are involved

NOTE Confidence: 0.904295261666667

 $00:02:37.920 \longrightarrow 00:02:40.495$  in palliative care as this

NOTE Confidence: 0.9042952616666667

 $00{:}02{:}40.495 \dashrightarrow 00{:}02{:}42.555$  extra layer of support.

NOTE Confidence: 0.9042952616666667

00:02:42.560 --> 00:02:46.560 You know, I think palliative care has had

NOTE Confidence: 0.9042952616666667

 $00:02:46.560 \rightarrow 00:02:50.196$  different perceptions in the public

NOTE Confidence: 0.9042952616666667

 $00{:}02{:}50{.}200 \dashrightarrow 00{:}02{:}52{.}840$  and in the lay media.

NOTE Confidence: 0.9042952616666667

 $00:02:52.840 \dashrightarrow 00:02:55.600$  Can you talk a little bit more about

NOTE Confidence: 0.904295261666667

00:02:55.600 --> 00:02:57.976 how patients perceive palliative

NOTE Confidence: 0.9042952616666667

 $00{:}02{:}57{.}976 \dashrightarrow 00{:}03{:}00{.}352$  care when they're approached

NOTE Confidence: 0.9042952616666667

 $00:03:00.352 \rightarrow 00:03:02.758$  to actually meet with you?

NOTE Confidence: 0.9042952616666667

 $00:03:02.760 \rightarrow 00:03:07.080$  How does that conversation go?

NOTE Confidence: 0.970147326363637

00:03:07.080 --> 00:03:09.390 Yes, I think there is or

NOTE Confidence: 0.970147326363637

 $00:03:09.390 \longrightarrow 00:03:12.120$  there can be a perception,

- NOTE Confidence: 0.970147326363637
- $00:03:12.120 \longrightarrow 00:03:15.480$  you know out there that palliative care
- NOTE Confidence: 0.970147326363637
- $00{:}03{:}15{.}480 \dashrightarrow 00{:}03{:}19{.}260$  means end of life or heading towards
- NOTE Confidence: 0.970147326363637
- $00:03:19.260 \longrightarrow 00:03:22.572$  end of life and that is not really
- NOTE Confidence: 0.970147326363637
- $00:03:22.572 \rightarrow 00:03:25.600$  the whole scope of palliative care really.
- NOTE Confidence: 0.970147326363637
- $00{:}03{:}25{.}600 \dashrightarrow 00{:}03{:}28{.}275$  Palliative I think is really
- NOTE Confidence: 0.970147326363637
- 00:03:28.275 --> 00:03:29.880 meaning symptom relief.
- NOTE Confidence: 0.970147326363637
- $00:03:29.880 \longrightarrow 00:03:31.992$  So we see many patients who
- NOTE Confidence: 0.970147326363637
- $00:03:31.992 \rightarrow 00:03:33.400$  have very curable cancers,
- NOTE Confidence: 0.970147326363637
- $00{:}03{:}33{.}400 \dashrightarrow 00{:}03{:}36{.}004$  but the treatments and the disease
- NOTE Confidence: 0.970147326363637
- $00:03:36.004 \rightarrow 00:03:38.336$  itself can be really painful
- NOTE Confidence: 0.970147326363637
- $00:03:38.336 \rightarrow 00:03:40.706$  and the primary oncologist can
- NOTE Confidence: 0.970147326363637
- $00{:}03{:}40.706 \dashrightarrow 00{:}03{:}43.438$  really try to alleviate that pain.
- NOTE Confidence: 0.970147326363637
- $00:03:43.440 \rightarrow 00:03:45.400$  But the palliative care physicians
- NOTE Confidence: 0.970147326363637
- $00{:}03{:}45{.}400 \dashrightarrow 00{:}03{:}47{.}360$  are specialists in that.
- NOTE Confidence: 0.970147326363637
- $00:03:47.360 \rightarrow 00:03:49.440$  So palliative is really
- NOTE Confidence: 0.970147326363637

 $00:03:49.440 \longrightarrow 00:03:51.520$  symptom management and

NOTE Confidence: 0.970147326363637

 $00{:}03{:}51{.}520 \dashrightarrow 00{:}03{:}54{.}880$  it does not necessarily indicate

NOTE Confidence: 0.970147326363637

 $00:03:54.880 \longrightarrow 00:03:56.800$  that a person is at end of life,

NOTE Confidence: 0.970147326363637

 $00:03:56.800 \rightarrow 00:03:59.278$  but sometimes that is the perception.

NOTE Confidence: 0.970147326363637

 $00{:}03{:}59{.}280 \dashrightarrow 00{:}04{:}01{.}436$  More and more I'm finding patients

NOTE Confidence: 0.970147326363637

 $00:04:01.436 \dashrightarrow 00:04:04.600$  to be really open and receptive and

NOTE Confidence: 0.970147326363637

 $00:04:04.689 \rightarrow 00:04:07.349$  they're happy to have the extra support

NOTE Confidence: 0.970147326363637

 $00:04:07.349 \rightarrow 00:04:10.021$  or an extra specialist to kind of

NOTE Confidence: 0.970147326363637

 $00:04:10.021 \rightarrow 00:04:14.360$  take a look at how they're managing symptoms.

NOTE Confidence: 0.970147326363637

 $00:04:14.360 \longrightarrow 00:04:15.560$  Every once in a while,

NOTE Confidence: 0.970147326363637

 $00:04:15.560 \longrightarrow 00:04:16.556$  you know, a patient will say,

NOTE Confidence: 0.970147326363637

 $00:04:16.560 \rightarrow 00:04:18.078$  why are you referring me there?

NOTE Confidence: 0.970147326363637

00:04:18.080 --> 00:04:19.520 Are things not going well?

NOTE Confidence: 0.970147326363637

00:04:19.520 --> 00:04:20.880 Or does it look like

NOTE Confidence: 0.970147326363637

 $00{:}04{:}21.220 \dashrightarrow 00{:}04{:}22.240$  I'm going to end of life?

NOTE Confidence: 0.970147326363637

 $00:04:22.240 \longrightarrow 00:04:24.718$  And I think the oncologists

- NOTE Confidence: 0.970147326363637
- $00:04:24.720 \longrightarrow 00:04:28.344$  do a really wonderful job
- NOTE Confidence: 0.970147326363637
- $00{:}04{:}28{.}344 \dashrightarrow 00{:}04{:}30{.}780$  of educating patients about
- NOTE Confidence: 0.970147326363637
- $00:04:30.780 \dashrightarrow 00:04:32.950$  the full scope of palliative care and
- NOTE Confidence: 0.970147326363637
- $00:04:32.950 \longrightarrow 00:04:35.040$  how it can be beneficial for them.
- NOTE Confidence: 0.970147326363637
- $00:04:35.040 \rightarrow 00:04:37.272$  So it doesn't seem to be a really difficult,
- NOTE Confidence: 0.970147326363637
- $00:04:37.280 \longrightarrow 00:04:38.678$  you know, barrier to get over.
- NOTE Confidence: 0.970147326363637
- $00:04:38.680 \longrightarrow 00:04:39.514$  But yes,
- NOTE Confidence: 0.970147326363637
- $00:04:39.514 \rightarrow 00:04:41.182$  it's certainly brought up
- NOTE Confidence: 0.970147326363637
- $00:04:41.182 \longrightarrow 00:04:42.433$  by patients occasionally.
- NOTE Confidence: 0.649100438333333
- 00:04:42.960 --> 00:04:45.876 And Kristen, you know,
- NOTE Confidence: 0.649100438333333
- $00:04:45.880 \longrightarrow 00:04:47.704$  can you talk a little bit
- NOTE Confidence: 0.649100438333333
- 00:04:47.704 --> 00:04:49.440 more about the role of
- NOTE Confidence: 0.649100438333333
- 00:04:49.440 --> 00:04:50.980 social worker in the
- NOTE Confidence: 0.649100438333333
- $00:04:50.980 \longrightarrow 00:04:53.360$  team and what you bring?
- NOTE Confidence: 0.649100438333333
- $00{:}04{:}53{.}360 \dashrightarrow 00{:}04{:}54{.}884$  You had mentioned that
- NOTE Confidence: 0.649100438333333

 $00:04:54.884 \rightarrow 00:04:56.871$  you work with the breast team and

NOTE Confidence: 0.649100438333333

 $00:04:56.871 \longrightarrow 00:04:58.396$  the medical oncologists and

NOTE Confidence: 0.649100438333333

 $00{:}04{:}58{.}400 \dashrightarrow 00{:}05{:}00{.}280$  the surgical on cologists talk a

NOTE Confidence: 0.649100438333333

 $00:05:00.280 \longrightarrow 00:05:02.588$  little bit more about the role

NOTE Confidence: 0.649100438333333

 $00{:}05{:}02.588 \dashrightarrow 00{:}05{:}04.724$  of a social worker and what

NOTE Confidence: 0.649100438333333

 $00:05:04.724 \longrightarrow 00:05:06.280$  exactly that entails.

NOTE Confidence: 0.965039576428571

00:05:06.280 --> 00:05:08.807 So primarily, I always like to introduce

NOTE Confidence: 0.965039576428571

 $00:05:08.807 \dashrightarrow 00:05:11.558$  myself as a support to the patient.

NOTE Confidence: 0.965039576428571

 $00:05:11.560 \rightarrow 00:05:13.394$  You know, when you get that diagnosis,

NOTE Confidence: 0.965039576428571

 $00:05:13.400 \longrightarrow 00:05:14.975$  there's a slew of different

NOTE Confidence: 0.965039576428571

 $00{:}05{:}14.975 \dashrightarrow 00{:}05{:}16.550$  emotions that rush through your

NOTE Confidence: 0.965039576428571

 $00:05:16.609 \dashrightarrow 00:05:18.159$  mind and that you experience.

NOTE Confidence: 0.965039576428571

 $00:05:18.160 \dashrightarrow 00:05:20.000$  And it's very overwhelming

NOTE Confidence: 0.965039576428571

 $00:05:20.000 \rightarrow 00:05:22.760$  to even name it as cancer.

NOTE Confidence: 0.965039576428571

 $00:05:22.760 \longrightarrow 00:05:24.118$  And I have a lot of patients

NOTE Confidence: 0.965039576428571

 $00:05:24.118 \longrightarrow 00:05:25.279$  that call it the C word.

 $00:05:26.820 \longrightarrow 00:05:30.479$  There is a lot of work that goes into

NOTE Confidence: 0.965039576428571

 $00{:}05{:}30{.}480 \dashrightarrow 00{:}05{:}32{.}454$  providing that level of support to

NOTE Confidence: 0.965039576428571

 $00:05:32.454 \rightarrow 00:05:34.320$  somebody going through something like this.

NOTE Confidence: 0.965039576428571

 $00:05:34.320 \rightarrow 00:05:37.360$  And it does impact you not just physically,

NOTE Confidence: 0.965039576428571

00:05:37.360 - 00:05:39.196 which is also a big key piece of this,

NOTE Confidence: 0.965039576428571

 $00:05:39.200 \longrightarrow 00:05:41.408$  but also emotionally,

NOTE Confidence: 0.965039576428571

00:05:41.408 --> 00:05:42.880 financially, sexually.

NOTE Confidence: 0.965039576428571

 $00{:}05{:}42.880 \dashrightarrow 00{:}05{:}44.824$  You know, the mental health piece

NOTE Confidence: 0.965039576428571

 $00{:}05{:}44.824 \dashrightarrow 00{:}05{:}47.112$  is something that in our field we

NOTE Confidence: 0.965039576428571

 $00:05:47.112 \longrightarrow 00:05:49.080$  do like to primarily focus on.

NOTE Confidence: 0.965039576428571

 $00:05:49.080 \rightarrow 00:05:51.278$  And when you are diagnosed with cancer,

NOTE Confidence: 0.965039576428571

 $00{:}05{:}51{.}280 \dashrightarrow 00{:}05{:}53{.}278$  it does have an impact on your mental health.

NOTE Confidence: 0.965039576428571

 $00{:}05{:}53{.}280 \dashrightarrow 00{:}05{:}54{.}936$  So the role of the social worker is

NOTE Confidence: 0.965039576428571

 $00:05:54.936 \longrightarrow 00:05:56.740$  to help an individual, a patient,

 $00{:}05{:}57{.}400 \dashrightarrow 00{:}05{:}59{.}380$  tackle the mental health impact and

NOTE Confidence: 0.965039576428571

 $00{:}05{:}59{.}442 \dashrightarrow 00{:}06{:}01{.}920$  effects that come from a cancer diagnosis,

 $00:06:01.920 \longrightarrow 00:06:04.840$  whether it be depression, anxiety,

NOTE Confidence: 0.965039576428571

 $00{:}06{:}04{.}840 \dashrightarrow 00{:}06{:}07{.}000$  a lot of worries, a lot of fears,

NOTE Confidence: 0.965039576428571

 $00:06:07.000 \rightarrow 00:06:09.448$  concerns with self-image,

NOTE Confidence: 0.965039576428571

 $00:06:09.448 \longrightarrow 00:06:11.080$  depleted self-confidence.

NOTE Confidence: 0.965039576428571

 $00{:}06{:}11.080 \dashrightarrow 00{:}06{:}13.594$  In addition as well to the

NOTE Confidence: 0.965039576428571

 $00:06:13.594 \dashrightarrow 00:06:15.840$  support and mental health piece,

NOTE Confidence: 0.965039576428571

 $00:06:15.840 \longrightarrow 00:06:18.156$  as I mentioned or alluded to,

NOTE Confidence: 0.965039576428571

 $00:06:18.160 \rightarrow 00:06:19.959$  cancer can impact you in other ways.

NOTE Confidence: 0.965039576428571

 $00{:}06{:}19{.}960 \dashrightarrow 00{:}06{:}22{.}312$  So there's a lot of financial toxicity

NOTE Confidence: 0.965039576428571

 $00:06:22.312 \dashrightarrow 00:06:24.280$  that results from this diagnosis,

NOTE Confidence: 0.965039576428571

 $00{:}06{:}24.280 \dashrightarrow 00{:}06{:}25.640$  which we can help address.

NOTE Confidence: 0.965039576428571

00:06:25.640 --> 00:06:27.050 There's

NOTE Confidence: 0.965039576428571

 $00:06:27.050 \dashrightarrow 00:06:29.400$  barriers to treatment like transportation,

NOTE Confidence: 0.965039576428571

 $00:06:29.400 \rightarrow 00:06:32.440$  housing, cost of medical care,

NOTE Confidence: 0.965039576428571

 $00:06:32.440 \rightarrow 00:06:34.756$  insurance barriers, whatever it may be.

NOTE Confidence: 0.965039576428571

 $00:06:34.760 \rightarrow 00:06:36.860$  We can help to address and hopefully

- NOTE Confidence: 0.965039576428571
- $00{:}06{:}36{.}860 \dashrightarrow 00{:}06{:}38{.}826$  tackle some of those barriers to
- NOTE Confidence: 0.965039576428571
- $00{:}06{:}38.826 \dashrightarrow 00{:}06{:}40.836$  ensure that our patients have access
- NOTE Confidence: 0.965039576428571
- $00:06:40.836 \longrightarrow 00:06:43.120$  to the medical care that they need.
- NOTE Confidence: 0.965039576428571
- $00:06:43.120 \longrightarrow 00:06:45.888$  But I will say a lot of it is most
- NOTE Confidence: 0.965039576428571
- $00:06:45.888 \rightarrow 00:06:47.928$  definitely guiding them and supporting
- NOTE Confidence: 0.965039576428571
- $00:06:47.928 \longrightarrow 00:06:49.560$  them through this diagnosis,
- NOTE Confidence: 0.965039576428571
- $00:06:49.560 \longrightarrow 00:06:52.356$  helping them digest it a little
- NOTE Confidence: 0.965039576428571
- $00:06:52.356 \longrightarrow 00:06:54.332$  bit more than
- NOTE Confidence: 0.965039576428571
- 00:06:54.332 --> 00:06:56.334 they may have when they first heard
- NOTE Confidence: 0.965039576428571
- $00:06:56.334 \rightarrow 00:06:58.118$  that information or that news,
- 00:06:58.890 --> 00:07:00.430 helping address any residual
- NOTE Confidence: 0.965039576428571
- $00:07:00.430 \longrightarrow 00:07:02.746$  effects that may have come even
- NOTE Confidence: 0.965039576428571
- $00:07:02.746 \longrightarrow 00:07:04.158$  post treatment as well.
- NOTE Confidence: 0.965039576428571
- 00:07:04.160 --> 00:07:06.440 FFear of cancer recurrence,
- NOTE Confidence: 0.965039576428571
- $00:07:06.440 \longrightarrow 00:07:08.172$  fear of disease progression.
- $00:07:09.315 \rightarrow 00:07:10.690$  Some of those physical changes
- NOTE Confidence: 0.965039576428571

 $00:07:10.690 \longrightarrow 00:07:11.515$  that may occur,

NOTE Confidence: 0.965039576428571

 $00{:}07{:}11.520 \dashrightarrow 00{:}07{:}13.080$  those latent effects of treatment

NOTE Confidence: 0.965039576428571

 $00:07:13.080 \longrightarrow 00:07:14.640$  that may present themselves once

NOTE Confidence: 0.965039576428571

 $00{:}07{:}14.692 \dashrightarrow 00{:}07{:}16.182$  an individual is complete with

NOTE Confidence: 0.965039576428571

 $00:07:16.182 \longrightarrow 00:07:17.374$  treatment or entering again

NOTE Confidence: 0.965039576428571

00:07:17.374 --> 00:07:18.998 into that phase of survivorship.

NOTE Confidence: 0.965039576428571

00:07:19.000 --> 00:07:21.800 So the role of social work is vast,

NOTE Confidence: 0.965039576428571

00:07:21.800 --> 00:07:23.216 I will say.

NOTE Confidence: 0.965039576428571

00:07:23.216 --> 00:07:24.730 But primarily, you know,

NOTE Confidence: 0.965039576428571

 $00:07:24.730 \longrightarrow 00:07:25.300$  to reiterate,

NOTE Confidence: 0.965039576428571

 $00{:}07{:}25{.}300 \dashrightarrow 00{:}07{:}27{.}852$  we are there to serve as a supportive

NOTE Confidence: 0.965039576428571

 $00:07:27.852 \longrightarrow 00:07:29.400$  advocate for our patients.

NOTE Confidence: 0.79516241625

00:07:29.880 --> 00:07:31.200 Yeah. And, Laura,

NOTE Confidence: 0.79516241625

00:07:31.200 --> 00:07:33.266 coming back to you, you know,

NOTE Confidence: 0.79516241625

 $00{:}07{:}33.266 \dashrightarrow 00{:}07{:}35.504$  when you talk about palliative care

NOTE Confidence: 0.79516241625

00:07:35.504 --> 00:07:37.479 being symptom management

- NOTE Confidence: 0.79516241625
- $00:07:37.479 \longrightarrow 00:07:39.795$  and that extra layer of support.
- NOTE Confidence: 0.79516241625
- $00:07:39.800 \longrightarrow 00:07:42.434$  You know, I think that there's a
- NOTE Confidence: 0.79516241625
- $00:07:42.434 \rightarrow 00:07:44.558$  real tie between what Kristen mentioned
- NOTE Confidence: 0.79516241625
- $00:07:44.558 \rightarrow 00:07:46.881$  in terms of supporting patients in
- NOTE Confidence: 0.79516241625
- $00{:}07{:}46.881 \dashrightarrow 00{:}07{:}49.251$  terms of their mental health as
- NOTE Confidence: 0.79516241625
- $00:07:49.251 \rightarrow 00:07:51.456$  well as their physical, emotional,
- NOTE Confidence: 0.79516241625
- 00:07:51.456 --> 00:07:53.600 sexual, financial health, etcetera.
- NOTE Confidence: 0.79516241625
- $00{:}07{:}53{.}600 \dashrightarrow 00{:}07{:}56{.}336$  But can you talk a little bit more about
- NOTE Confidence: 0.79516241625
- $00{:}07{:}56.336$  -->  $00{:}07{:}58.932$  the mental health kind of challenges
- NOTE Confidence: 0.79516241625
- $00:07:58.932 \longrightarrow 00:08:01.147$  that patients face when they're
- NOTE Confidence: 0.79516241625
- $00:08:01.220 \rightarrow 00:08:04.253$  going through their cancer journey,
- NOTE Confidence: 0.79516241625
- $00:08:04.253 \longrightarrow 00:08:06.386$  particularly when they're
- NOTE Confidence: 0.79516241625
- $00:08:06.386 \dashrightarrow 00:08:08.519$  facing physical symptomatology,
- NOTE Confidence: 0.79516241625
- $00{:}08{:}08{.}520 \dashrightarrow 00{:}08{:}11.096$  either from the cancer itself or from
- NOTE Confidence: 0.79516241625
- $00{:}08{:}11.096 \dashrightarrow 00{:}08{:}13.736$  the treatment and particularly when they
- NOTE Confidence: 0.79516241625

 $00:08:13.736 \rightarrow 00:08:17.080$  are looking towards the end of life?

NOTE Confidence: 0.79516241625

00:08:17.080 --> 00:08:17.491 Granted,

NOTE Confidence: 0.79516241625

 $00{:}08{:}17{.}491 \dashrightarrow 00{:}08{:}19{.}957$  the provisos that we mentioned earlier,

NOTE Confidence: 0.79516241625

 $00:08:19.960 \longrightarrow 00:08:21.400$  which is that palliative care

NOTE Confidence: 0.79516241625

 $00{:}08{:}21{.}400 \dashrightarrow 00{:}08{:}23{.}080$  is far more than end of life.

NOTE Confidence: 0.79516241625

00:08:23.080 --> 00:08:25.447 But can you talk a little bit more about

NOTE Confidence: 0.79516241625

 $00{:}08{:}25{.}447 \dashrightarrow 00{:}08{:}27{.}532$  the mental health support that you

NOTE Confidence: 0.79516241625

 $00:08:27.532 \rightarrow 00:08:30.160$  provide to those patients in that journey?

00:08:30.720 --> 00:08:34.278 So like Kristen just explained,

NOTE Confidence: 0.840470258333333

 $00{:}08{:}34.280 \dashrightarrow 00{:}08{:}36.022$  you know, a patient with, let's say,

NOTE Confidence: 0.840470258333333

 $00{:}08{:}36{.}022 \dashrightarrow 00{:}08{:}38{.}008$  a breast cancer diagnosis that she

NOTE Confidence: 0.840470258333333

 $00{:}08{:}38{.}008 \dashrightarrow 00{:}08{:}39{.}918$  would encounter and she is there

NOTE Confidence: 0.840470258333333

 $00{:}08{:}39{.}918 \dashrightarrow 00{:}08{:}41{.}398$  to provide that initial support.

NOTE Confidence: 0.840470258333333

 $00{:}08{:}41{.}400 \dashrightarrow 00{:}08{:}43{.}200$  And may be down the road,

NOTE Confidence: 0.840470258333333

 $00{:}08{:}43.200 \dashrightarrow 00{:}08{:}45.768$  that patient gets referred to palliative

NOTE Confidence: 0.840470258333333

 $00:08:45.768 \rightarrow 00:08:47.920$  care either because they're experiencing

00:08:47.920 --> 00:08:52.344 maybe a lot of nausea, a lot of pain,

NOTE Confidence: 0.840470258333333

 $00:08:52.344 \rightarrow 00:08:54.984$  even anxiety related to their diagnosis.

NOTE Confidence: 0.840470258333333

 $00:08:54.984 \rightarrow 00:08:56.410$  And perhaps the physician thinks

NOTE Confidence: 0.840470258333333

 $00{:}08{:}56{.}410 \dashrightarrow 00{:}08{:}58{.}562$  it would be a good idea for that person

NOTE Confidence: 0.840470258333333

 $00:08:58.562 \rightarrow 00:09:00.080$  to get connected with palliative care.

NOTE Confidence: 0.840470258333333

 $00{:}09{:}00{.}080 \dashrightarrow 00{:}09{:}01{.}720$  So they make a referral.

NOTE Confidence: 0.840470258333333

00:09:01.720 --> 00:09:04.752 And on the first visit, you know,

NOTE Confidence: 0.840470258333333

 $00{:}09{:}04.752 \dashrightarrow 00{:}09{:}07.104$  I do try to meet with the

NOTE Confidence: 0.840470258333333

00:09:07.104 --> 00:09:08.538 patients to introduce myself,

NOTE Confidence: 0.840470258333333

 $00:09:08.538 \rightarrow 00:09:10.368$  even though they perhaps already

NOTE Confidence: 0.840470258333333

00:09:10.368 --> 00:09:12.118 have worked with Kristen

NOTE Confidence: 0.840470258333333

 $00:09:12.120 \rightarrow 00:09:14.985$  and have been maybe processing

NOTE Confidence: 0.840470258333333

 $00:09:14.985 \longrightarrow 00:09:17.277$  some of those things.

NOTE Confidence: 0.840470258333333

00:09:17.280 --> 00:09:18.760 But like Kristen did mention,

NOTE Confidence: 0.840470258333333

00:09:18.760 --> 00:09:21.136 you know, depression,

NOTE Confidence: 0.840470258333333

00:09:21.136 --> 00:09:22.720 anxiety, fear,

NOTE Confidence: 0.840470258333333

00:09:22.720 --> 00:09:26.052 all are very appropriate and normal emotions

NOTE Confidence: 0.840470258333333

 $00:09:26.052 \rightarrow 00:09:29.599$  when you're living with cancer.

NOTE Confidence: 0.840470258333333

 $00{:}09{:}29{.}600 \dashrightarrow 00{:}09{:}32{.}072$  I think when patients get into

NOTE Confidence: 0.840470258333333

 $00:09:32.072 \rightarrow 00:09:34.800$  really the active phase of treatment,

NOTE Confidence: 0.840470258333333

 $00:09:34.800 \longrightarrow 00:09:36.280$  it can be very consuming.

NOTE Confidence: 0.840470258333333

00:09:36.280 --> 00:09:37.705 It can consume

NOTE Confidence: 0.840470258333333

 $00:09:37.705 \longrightarrow 00:09:38.560$  their whole life.

00:09:39.272 --> 00:09:41.408 They maybe went from working and

NOTE Confidence: 0.840470258333333

 $00:09:41.408 \longrightarrow 00:09:43.517$  raising children to now they're

 $00:09:44.270 \dashrightarrow 00:09:46.145$  going to doctor's appointments and

NOTE Confidence: 0.840470258333333

 $00:09:46.145 \longrightarrow 00:09:48.062$  feeling pretty poorly at home in

NOTE Confidence: 0.840470258333333

 $00:09:48.062 \longrightarrow 00:09:49.922$  between and kind of feel like

NOTE Confidence: 0.840470258333333

 $00:09:49.922 \rightarrow 00:09:52.719$  there's not a lot of quality to their life.

NOTE Confidence: 0.840470258333333

 $00{:}09{:}52{.}720 \dashrightarrow 00{:}09{:}54{.}804$  And many people are willing

NOTE Confidence: 0.840470258333333

 $00{:}09{:}54{.}804 \dashrightarrow 00{:}09{:}57{.}282$  to do that if there's going

NOTE Confidence: 0.840470258333333

 $00{:}09{:}57{.}282 \dashrightarrow 00{:}09{:}59{.}725$  to be an end in sight and they're

 $00:09:59.725 \rightarrow 00:10:02.249$  going to recover and resume

NOTE Confidence: 0.840470258333333

 $00:10:02.249 \longrightarrow 00:10:04.434$  their prior level of function.

NOTE Confidence: 0.840470258333333

 $00{:}10{:}04.440 \dashrightarrow 00{:}10{:}06.865$  It does become more difficult

NOTE Confidence: 0.840470258333333

00:10:06.865 --> 00:10:09.880 when when it looks like treatment

NOTE Confidence: 0.840470258333333

 $00:10:09.880 \longrightarrow 00:10:11.920$  may go on indefinitely.

NOTE Confidence: 0.840470258333333

 $00{:}10{:}11{.}920 \dashrightarrow 00{:}10{:}14{.}062$  And another thing I don't think

NOTE Confidence: 0.840470258333333

 $00{:}10{:}14.062 \dashrightarrow 00{:}10{:}15.988$  I mentioned was that palliative

NOTE Confidence: 0.840470258333333

 $00:10:15.988 \rightarrow 00:10:18.544$  care is also very concerned with

NOTE Confidence: 0.840470258333333

 $00:10:18.544 \longrightarrow 00:10:20.440$  a person's quality of life.

NOTE Confidence: 0.840470258333333

 $00:10:20.440 \longrightarrow 00:10:23.662$  And also really engaging the patient

NOTE Confidence: 0.840470258333333

 $00:10:23.662 \rightarrow 00:10:27.800$  and the family in a discussion about,

 $00{:}10{:}28.152 \dashrightarrow 00{:}10{:}29.760$  what does a good day look like for you?

NOTE Confidence: 0.840470258333333

 $00:10:29.760 \longrightarrow 00:10:31.520$  What matters to you,

NOTE Confidence: 0.840470258333333

 $00:10:31.520 \longrightarrow 00:10:34.080$  what's important to you?

NOTE Confidence: 0.840470258333333

 $00{:}10{:}34.080 \dashrightarrow 00{:}10{:}37.797$  And as people go through cancer treatment,

NOTE Confidence: 0.840470258333333

00:10:37.800 - 00:10:41.651 those priorities really shift and

 $00:10:41.651 \rightarrow 00:10:43.397$  people really take a look at,

 $00:10:44.348 \rightarrow 00:10:46.560$  what mattered the most in their life.

NOTE Confidence: 0.840470258333333

 $00:10:46.560 \longrightarrow 00:10:49.848$  Also, a lot of spiritual and

NOTE Confidence: 0.840470258333333

 $00{:}10{:}49{.}848 \dashrightarrow 00{:}10{:}52{.}400$  existential type questions can come up.

NOTE Confidence: 0.840470258333333

 $00:10:52.400 \longrightarrow 00:10:55.879$  And I think for patients that even

00:10:56.412 --> 00:10:58.880 have a very good prognosis and

NOTE Confidence: 0.840470258333333

 $00{:}10{:}58.880 \dashrightarrow 00{:}11{:}01.280$  really the intent is cure,

NOTE Confidence: 0.840470258333333

 $00{:}11{:}01{.}280 \dashrightarrow 00{:}11{:}03{.}518$  I think getting that diagnosis brings

NOTE Confidence: 0.840470258333333

 $00:11:03.520 \rightarrow 00:11:06.084$  people face to face with their mortality

NOTE Confidence: 0.840470258333333

 $00{:}11{:}06{.}084 \dashrightarrow 00{:}11{:}08{.}490$  a little bit and sometimes just

NOTE Confidence: 0.840470258333333

 $00:11:08.568 \rightarrow 00:11:11.000$  brings up questions about,

NOTE Confidence: 0.840470258333333

00:11:11.000 --> 00:11:12.800 are my affairs in order?

NOTE Confidence: 0.840470258333333

 $00:11:12.800 \longrightarrow 00:11:14.240$  What do I really want?

NOTE Confidence: 0.840470258333333

00:11:14.240 --> 00:11:16.038 If I approach end of life,

NOTE Confidence: 0.840470258333333

 $00{:}11{:}16.038 \dashrightarrow 00{:}11{:}17.154$  where would I want to be?

NOTE Confidence: 0.840470258333333

 $00{:}11{:}17.160 \dashrightarrow 00{:}11{:}18.800$  How much care would I want to get,

NOTE Confidence: 0.840470258333333

 $00:11:18.800 \rightarrow 00:11:22.040$  How much intervention?

- NOTE Confidence: 0.840470258333333
- $00:11:22.040 \longrightarrow 00:11:24.768$  So those are maybe some of the things
- NOTE Confidence: 0.840470258333333
- $00:11:24.768 \longrightarrow 00:11:27.142$  that in palliative care we dive
- NOTE Confidence: 0.840470258333333
- $00:11:27.142 \longrightarrow 00:11:30.360$  into a little bit more deeply.
- NOTE Confidence: 0.942353112
- $00{:}11{:}32{.}440 \dashrightarrow 00{:}11{:}35{.}912$  And also really making sure
- NOTE Confidence: 0.942353112
- $00:11:35.912 \longrightarrow 00:11:38.570$  that our patients have appropriate
- NOTE Confidence: 0.942353112
- $00:11:38.570 \rightarrow 00:11:42.080$  support even outside of our clinics.
- NOTE Confidence: 0.942353112
- 00:11:42.080 --> 00:11:44.576 You know, Kristen and I are
- NOTE Confidence: 0.942353112
- $00{:}11{:}44.576 \dashrightarrow 00{:}11{:}46.240$  available in the clinics,
- NOTE Confidence: 0.942353112
- $00{:}11{:}46{.}240 \dashrightarrow 00{:}11{:}48{.}845$  but sometimes people would be nefit
- NOTE Confidence: 0.942353112
- 00:11:48.845 --> 00:11:50.929 from ongoing counseling
- NOTE Confidence: 0.942353112
- $00{:}11{:}50{.}929 \dashrightarrow 00{:}11{:}53{.}455$  with someone in the community who
- NOTE Confidence: 0.942353112
- $00{:}11{:}53.455 \dashrightarrow 00{:}11{:}56.550$  is an expert or very knowledgeable
- NOTE Confidence: 0.942353112
- $00:11:56.550 \rightarrow 00:11:59.955$  in patients or people living with
- NOTE Confidence: 0.942353112
- 00:11:59.955 --> 00:12:02.984 chronic illness or, you know,
- NOTE Confidence: 0.942353112
- 00:12:02.984 --> 00:12:05.720 medication to manage symptoms of depression.
- NOTE Confidence: 0.942353112

- $00:12:05.720 \longrightarrow 00:12:07.420$  Sometimes we make
- NOTE Confidence: 0.942353112
- $00:12:07.420 \longrightarrow 00:12:09.120$  referrals for that as well.
- NOTE Confidence: 0.942353112
- $00:12:09.120 \longrightarrow 00:12:13.386$  So that's all a part of how we
- NOTE Confidence: 0.942353112
- 00:12:13.386 --> 00:12:15.038 address mental health issues,
- NOTE Confidence: 0.942353112
- $00:12:15.040 \longrightarrow 00:12:17.368$  I think both in the primary
- NOTE Confidence: 0.942353112
- $00{:}12{:}17.368 \dashrightarrow 00{:}12{:}19.360$  clinics and in palliative care.
- NOTE Confidence: 0.9291493392
- 00:12:20.880 --> 00:12:22.448 And you know, Kristen,
- NOTE Confidence: 0.9291493392
- $00:12:22.448 \rightarrow 00:12:25.207$  coming back to something that you said
- NOTE Confidence: 0.9291493392
- $00{:}12{:}25{.}207 \dashrightarrow 00{:}12{:}27{.}839$  that I think is is really important is
- NOTE Confidence: 0.9291493392
- $00:12:27.839 \rightarrow 00:12:30.560$  the whole idea of financial toxicity.
- NOTE Confidence: 0.9291493392
- 00:12:30.560 --> 00:12:33.112 I mean, we often think about a cancer
- NOTE Confidence: 0.9291493392
- $00:12:33.112 \rightarrow 00:12:35.317$  diagnosis and we think about the pain,
- NOTE Confidence: 0.9291493392
- $00{:}12{:}35{.}320 \dashrightarrow 00{:}12{:}37{.}945$  the physical and emotional toll that
- NOTE Confidence: 0.9291493392
- $00{:}12{:}37{.}945 \dashrightarrow 00{:}12{:}40{.}879$  diagnosis has on the patient and the family.
- NOTE Confidence: 0.9291493392
- $00:12:40.880 \longrightarrow 00:12:43.876$  But we also know that there's a
- NOTE Confidence: 0.9291493392
- $00:12:43.876 \rightarrow 00:12:47.398$  significant financial toll and that

- NOTE Confidence: 0.9291493392
- $00:12:47.398 \rightarrow 00:12:51.028$  toxicity really does play a key role
- NOTE Confidence: 0.9291493392
- 00:12:51.028 --> 00:12:53.560 in terms of people's quality of life.
- NOTE Confidence: 0.9291493392
- $00{:}12{:}53.560 \dashrightarrow 00{:}12{:}56.723$  Can you talk a little bit more about the
- NOTE Confidence: 0.9291493392
- $00:12:56.723 \rightarrow 00:12:59.307$  role that you have in terms of helping
- NOTE Confidence: 0.9291493392
- $00:12:59.307 \rightarrow 00:13:01.717$  patients through that financial toxicity?
- NOTE Confidence: 0.9291493392
- $00:13:01.720 \longrightarrow 00:13:04.569$  What do you do for patients that
- NOTE Confidence: 0.9291493392
- $00:13:04.569 \longrightarrow 00:13:06.438$  don't have resources that may
- NOTE Confidence: 0.9291493392
- 00:13:06.438 --> 00:13:08.538 be underinsured or uninsured,
- NOTE Confidence: 0.9291493392
- $00:13:08.538 \rightarrow 00:13:11.532$  who may be even undocumented,
- NOTE Confidence: 0.9291493392
- $00{:}13{:}11{.}532 \dashrightarrow 00{:}13{:}15{.}980$  so not even able to access insurance.
- NOTE Confidence: 0.9291493392
- $00{:}13{:}15{.}980 \dashrightarrow 00{:}13{:}19{.}040$  Can you talk a little bit more about that?
- NOTE Confidence: 0.9291493392
- $00{:}13{:}19{.}040 \dashrightarrow 00{:}13{:}19{.}480$  Sure.
- NOTE Confidence: 0.945082391304348
- $00{:}13{:}19{.}480 \dashrightarrow 00{:}13{:}22{.}553$  So it definitely is a very complex
- NOTE Confidence: 0.945082391304348
- 00:13:22.553 --> 00:13:26.331 issue and what we do is a variety
- NOTE Confidence: 0.945082391304348
- $00{:}13{:}26{.}331 \dashrightarrow 00{:}13{:}28{.}227$  of different interventions for
- NOTE Confidence: 0.945082391304348

 $00:13:28.227 \rightarrow 00:13:31.038$  our particular health system.

NOTE Confidence: 0.945082391304348

 $00{:}13{:}31.040 \dashrightarrow 00{:}13{:}33.371$  You know, we have wonderful access to

NOTE Confidence: 0.945082391304348

 $00{:}13{:}33{.}371 \dashrightarrow 00{:}13{:}35{.}133$  our billing departments and financial

NOTE Confidence: 0.945082391304348

 $00:13:35.133 \rightarrow 00:13:36.533$  assistance departments who provide

NOTE Confidence: 0.945082391304348

 $00{:}13{:}36{.}533 \dashrightarrow 00{:}13{:}39{.}172$  a great deal of assistance to those

NOTE Confidence: 0.945082391304348

00:13:39.172 --> 00:13:40.782 individuals who, as you mentioned,

NOTE Confidence: 0.945082391304348

 $00:13:40.782 \longrightarrow 00:13:42.426$  may be undocumented and do not

NOTE Confidence: 0.945082391304348

 $00{:}13{:}42{.}426 \dashrightarrow 00{:}13{:}44{.}160$  have access to health insurance.

NOTE Confidence: 0.945082391304348

 $00:13:44.160 \longrightarrow 00:13:47.191$  You know, we'll aid the patient in

NOTE Confidence: 0.945082391304348

 $00:13:47.191 \rightarrow 00:13:48.490$  completing necessary applications

NOTE Confidence: 0.945082391304348

00:13:48.559 --> 00:13:50.439 to help gain medical coverage

NOTE Confidence: 0.945082391304348

 $00:13:50.439 \longrightarrow 00:13:52.319$  under our health care system.

NOTE Confidence: 0.945082391304348

 $00:13:52.320 \longrightarrow 00:13:54.448$  Or if we do have an individual

NOTE Confidence: 0.945082391304348

00:13:54.448 --> 00:13:55.864 who's maybe underinsured, you know,

NOTE Confidence: 0.945082391304348

 $00{:}13{:}55{.}864 \dashrightarrow 00{:}13{:}57{.}628$  we'll connect them with again our

NOTE Confidence: 0.945082391304348

 $00:13:57.628 \longrightarrow 00:13:59.252$  billing and financial assistance office to

- NOTE Confidence: 0.945082391304348
- $00:13:59.252 \rightarrow 00:14:01.319$  help get them in either a payment plan,
- NOTE Confidence: 0.945082391304348
- $00:14:01.320 \longrightarrow 00:14:03.145$  a sliding scale or some
- NOTE Confidence: 0.945082391304348
- $00:14:03.145 \longrightarrow 00:14:05.240$  form of discounted care.
- NOTE Confidence: 0.945082391304348
- 00:14:05.240 --> 00:14:06.076 You know,
- NOTE Confidence: 0.945082391304348
- $00:14:06.076 \longrightarrow 00:14:08.166$  additionally we always like to
- NOTE Confidence: 0.945082391304348
- $00:14:08.166 \longrightarrow 00:14:09.808$  meet patients where they're
- NOTE Confidence: 0.945082391304348
- $00{:}14{:}09{.}808 \dashrightarrow 00{:}14{:}11{.}716$  at and
- NOTE Confidence: 0.945082391304348
- $00{:}14{:}11.720 \dashrightarrow 00{:}14{:}13.720$  almost act like detectives and
- NOTE Confidence: 0.945082391304348
- $00:14:13.720 \longrightarrow 00:14:15.542$  try to investigate
- NOTE Confidence: 0.945082391304348
- $00:14:15.542 \longrightarrow 00:14:17.097$  what other resources can we
- NOTE Confidence: 0.945082391304348
- $00:14:17.097 \rightarrow 00:14:18.240$  connect this individual to.
- 00:14:18.884 --> 00:14:20.816 We're lucky in the breast cancer
- NOTE Confidence: 0.945082391304348
- 00:14:20.816 --> 00:14:22.886 population of access to so many
- NOTE Confidence: 0.945082391304348
- $00:14:22.886 \rightarrow 00:14:24.586$  wonderful non profit agencies who
- NOTE Confidence: 0.945082391304348
- $00{:}14{:}24.586 \dashrightarrow 00{:}14{:}26.509$  connect and provide our patients
- NOTE Confidence: 0.945082391304348
- $00:14:26.509 \rightarrow 00:14:28.033$  with financial grant awards.

NOTE Confidence: 0.945082391304348

 $00{:}14{:}28.040 \dashrightarrow 00{:}14{:}30.150$  And there are other numerous

NOTE Confidence: 0.945082391304348

 $00{:}14{:}30{.}150 \dashrightarrow 00{:}14{:}32{.}260$  organizations out there that are

NOTE Confidence: 0.945082391304348

 $00:14:32.332 \longrightarrow 00:14:35.188$  able to provide that to patients of

NOTE Confidence: 0.945082391304348

 $00:14:35.188 \rightarrow 00:14:37.040$  different disease types as well.

 $00{:}14{:}37{.}654 \dashrightarrow 00{:}14{:}39{.}189$  There's a lot of national

NOTE Confidence: 0.945082391304348

 $00{:}14{:}39{.}189 \dashrightarrow 00{:}14{:}40{.}491$  organizations that patients can

NOTE Confidence: 0.945082391304348

00:14:40.491 --> 00:14:42.116 access like American Cancer Society,

NOTE Confidence: 0.945082391304348

 $00:14:42.120 \longrightarrow 00:14:44.466$  Cancer Care to pursue different financial

NOTE Confidence: 0.945082391304348

 $00:14:44.466 \rightarrow 00:14:47.040$  resources that will help connect them.

NOTE Confidence: 0.945082391304348

 $00:14:47.040 \longrightarrow 00:14:48.840$  There's also the possibility of

NOTE Confidence: 0.945082391304348

 $00:14:48.840 \rightarrow 00:14:51.066$  aiding the patient or guiding them

NOTE Confidence: 0.945082391304348

 $00:14:51.066 \rightarrow 00:14:53.262$  through the process of applying for

NOTE Confidence: 0.945082391304348

 $00:14:53.262 \rightarrow 00:14:55.599$  something like Social Security disability.

NOTE Confidence: 0.945082391304348

 $00{:}14{:}55{.}600 \dashrightarrow 00{:}14{:}56{.}392$  You know, which ever,

 $00{:}14{:}56{.}920 \dashrightarrow 00{:}14{:}58{.}792$  state program they may be eligible

NOTE Confidence: 0.945082391304348

 $00:14:58.792 \longrightarrow 00:15:00.040$  for and benefit from,

 $00:15:00.040 \rightarrow 00:15:02.200$  we can help connect them to as well.

NOTE Confidence: 0.945082391304348

 $00{:}15{:}02.200 \dashrightarrow 00{:}15{:}04.840$  So there's quite a few different

NOTE Confidence: 0.945082391304348

 $00:15:04.840 \longrightarrow 00:15:07.657$  resources and tools and organizations out

NOTE Confidence: 0.945082391304348

 $00:15:07.657 \rightarrow 00:15:11.080$  there that we have the information on,

NOTE Confidence: 0.945082391304348

 $00:15:11.080 \longrightarrow 00:15:12.120$  but the patient may not.

NOTE Confidence: 0.945082391304348

 $00:15:12.120 \longrightarrow 00:15:14.072$  So our goal at the end of that

NOTE Confidence: 0.945082391304348

 $00:15:14.072 \rightarrow 00:15:16.376$  visit is to make sure that they

NOTE Confidence: 0.945082391304348

00:15:16.376 --> 00:15:18.126 leave feeling well equipped

NOTE Confidence: 0.945082391304348

 $00{:}15{:}18{.}198 \dashrightarrow 00{:}15{:}19{.}998$  and with adequate resources to

NOTE Confidence: 0.945082391304348

 $00:15:19.998 \rightarrow 00:15:22.238$  help better and lessen that burden

NOTE Confidence: 0.945082391304348

 $00:15:22.238 \longrightarrow 00:15:23.396$  of financial toxicity.

NOTE Confidence: 0.964712645384615

 $00:15:24.000 \rightarrow 00:15:26.429$  Fantastic. Well, we need to take a

NOTE Confidence: 0.964712645384615

 $00:15:26.429 \rightarrow 00:15:28.719$  short break for a medical minute,

NOTE Confidence: 0.964712645384615

 $00:15:28.720 \longrightarrow 00:15:30.568$  but please stay tuned to learn

NOTE Confidence: 0.964712645384615

 $00{:}15{:}30{.}568 \dashrightarrow 00{:}15{:}32{.}176$  more about palliative care and

NOTE Confidence: 0.964712645384615

 $00:15:32.176 \rightarrow 00:15:34.090$  social work with my guests Laura

- NOTE Confidence: 0.964712645384615
- 00:15:34.090 --> 00:15:35.480 Donnelly and Kristin Madrid.
- NOTE Confidence: 0.917117243
- 00:15:36.120 --> 00:15:38.200 Funding for Yale Cancer Answers
- NOTE Confidence: 0.917117243
- 00:15:38.200 --> 00:15:40.280 comes from Smilow Cancer Hospital,
- NOTE Confidence: 0.917117243
- $00:15:40.280 \longrightarrow 00:15:42.050$  where their survivorship clinic is
- NOTE Confidence: 0.917117243
- $00{:}15{:}42.050 \dashrightarrow 00{:}15{:}44.237$  a resource for cancer survivors and
- NOTE Confidence: 0.917117243
- $00:15:44.237 \rightarrow 00:15:46.032$  provides patients and their families
- NOTE Confidence: 0.917117243
- $00:15:46.032 \rightarrow 00:15:48.120$  with information on cancer prevention,
- NOTE Confidence: 0.917117243
- 00:15:48.120 --> 00:15:49.899 wellness, supportive services,
- NOTE Confidence: 0.917117243
- $00{:}15{:}49{.}899 \dashrightarrow 00{:}15{:}51{.}678$  and health research.
- NOTE Confidence: 0.917117243
- 00:15:51.680 --> 00:15:53.840 Smilowcancerhospital.org.
- NOTE Confidence: 0.95367168631579
- $00:15:56.080 \rightarrow 00:15:57.976$  Genetic testing can be useful for
- NOTE Confidence: 0.95367168631579
- $00:15:57.976 \rightarrow 00:15:59.839$  people with certain types of cancer
- NOTE Confidence: 0.95367168631579
- $00:15:59.839 \dashrightarrow 00:16:01.715$  that seem to run in their families.
- NOTE Confidence: 0.95367168631579
- $00{:}16{:}01.720 \dashrightarrow 00{:}16{:}03.615$  Genetic counseling is a process
- NOTE Confidence: 0.95367168631579
- $00{:}16{:}03.615 \dashrightarrow 00{:}16{:}05.510$  that includes collecting a detailed
- NOTE Confidence: 0.95367168631579

00:16:05.573 --> 00:16:07.157 personal and family history,

NOTE Confidence: 0.95367168631579

00:16:07.160 --> 00:16:08.504 a risk assessment,

NOTE Confidence: 0.95367168631579

 $00{:}16{:}08{.}504 \dashrightarrow 00{:}16{:}11{.}640$  and a discussion of genetic testing options.

NOTE Confidence: 0.95367168631579

 $00:16:11.640 \longrightarrow 00:16:14.224$  Only about 5 to 10% of all cancers

NOTE Confidence: 0.95367168631579

 $00{:}16{:}14.224 \dashrightarrow 00{:}16{:}16.155$  are inherited, and genetic testing

NOTE Confidence: 0.95367168631579

 $00:16:16.155 \rightarrow 00:16:18.280$  is not recommended for everyone.

NOTE Confidence: 0.95367168631579

 $00{:}16{:}18.280 \dashrightarrow 00{:}16{:}20.225$  Individuals who have a personal

NOTE Confidence: 0.95367168631579

 $00:16:20.225 \rightarrow 00:16:22.684$  and or family history that includes

NOTE Confidence: 0.95367168631579

 $00:16:22.684 \rightarrow 00:16:24.919$  cancer at unusually early ages.

NOTE Confidence: 0.95367168631579

 $00{:}16{:}24{.}920 \dashrightarrow 00{:}16{:}26{.}960$  Multiple relatives on the same side

NOTE Confidence: 0.95367168631579

 $00{:}16{:}26{.}960 \dashrightarrow 00{:}16{:}29{.}398$  of the family with the same cancer,

NOTE Confidence: 0.95367168631579

 $00{:}16{:}29{.}400 \dashrightarrow 00{:}16{:}31{.}656$  more than one diagnosis of cancer

NOTE Confidence: 0.95367168631579

 $00:16:31.656 \rightarrow 00:16:33.160$  in the same individual,

NOTE Confidence: 0.95367168631579

 $00:16:33.160 \longrightarrow 00:16:33.962$  rare cancers,

NOTE Confidence: 0.95367168631579

00:16:33.962 --> 00:16:36.769 or family history of a known altered

NOTE Confidence: 0.95367168631579

 $00{:}16{:}36{.}769 \dashrightarrow 00{:}16{:}39{.}280$  cancer predisposing gene could be

- NOTE Confidence: 0.95367168631579
- $00:16:39.280 \longrightarrow 00:16:41.320$  candidates for genetic testing.
- NOTE Confidence: 0.95367168631579
- $00{:}16{:}41.320 \dashrightarrow 00{:}16{:}43.395$  Resources for genetic counseling and
- NOTE Confidence: 0.95367168631579
- $00:16:43.395 \longrightarrow 00:16:45.470$  testing are available at federally
- NOTE Confidence: 0.95367168631579
- $00:16:45.537 \rightarrow 00:16:46.767$  designated comprehensive cancer
- NOTE Confidence: 0.95367168631579
- $00{:}16{:}46.767 \dashrightarrow 00{:}16{:}49.227$  centers such as Yale Cancer Center
- NOTE Confidence: 0.95367168631579
- 00:16:49.227 --> 00:16:51.160 and Smilow Cancer Hospital.
- NOTE Confidence: 0.95367168631579
- $00:16:51.160 \dashrightarrow 00:16:53.560$  More information is available
- NOTE Confidence: 0.95367168631579
- $00:16:53.560 \longrightarrow 00:16:54.594$  at yale cancercenter.org.
- NOTE Confidence: 0.95367168631579
- 00:16:54.594 --> 00:16:57.198 You're listening to Connecticut Public Radio.
- NOTE Confidence: 0.964746773333333
- $00{:}16{:}58.040 \dashrightarrow 00{:}17{:}00.038$  Welcome back to Yale Cancer Answers.
- NOTE Confidence: 0.964746773333333
- $00{:}17{:}00{.}040 \dashrightarrow 00{:}17{:}02{.}007$  This is doctor Anees Chagpar and
- NOTE Confidence: 0.964746773333333
- 00:17:02.007 --> 00:17:04.423 I am joined to night by my guests
- NOTE Confidence: 0.964746773333333
- 00:17:04.423 --> 00:17:06.313 Laura Donnelly and Kristin Madrid.
- NOTE Confidence: 0.964746773333333
- 00:17:06.320 --> 00:17:08.340 We're talking about the role
- NOTE Confidence: 0.964746773333333
- $00:17:08.340 \longrightarrow 00:17:10.360$  of palliative care and social
- NOTE Confidence: 0.964746773333333

 $00:17:10.431 \longrightarrow 00:17:12.855$  work for patients with cancer in

NOTE Confidence: 0.964746773333333

 $00{:}17{:}12.855 \dashrightarrow 00{:}17{:}14.960$  honor of cancer survivors month.

NOTE Confidence: 0.964746773333333

 $00:17:14.960 \longrightarrow 00:17:16.420$  Now, before the break,

NOTE Confidence: 0.964746773333333

 $00:17:16.420 \longrightarrow 00:17:18.610$  we were talking about social work

NOTE Confidence: 0.964746773333333

 $00{:}17{:}18.684 \dashrightarrow 00{:}17{:}20.774$  and palliative care really being

NOTE Confidence: 0.964746773333333

 $00{:}17{:}20{.}774 \dashrightarrow 00{:}17{:}23{.}309$  this extra support for patients as

NOTE Confidence: 0.964746773333333

 $00:17:23.309 \rightarrow 00:17:25.577$  they go through their cancer journey

NOTE Confidence: 0.964746773333333

 $00{:}17{:}25.577 \dashrightarrow 00{:}17{:}27.890$  and whether that's to help alleviate

NOTE Confidence: 0.964746773333333

 $00:17:27.890 \longrightarrow 00:17:30.620$  some of the physical pain or the

NOTE Confidence: 0.964746773333333

 $00:17:30.699 \rightarrow 00:17:33.597$  mental anguish or even the financial

NOTE Confidence: 0.964746773333333

 $00{:}17{:}33{.}597 \dashrightarrow 00{:}17{:}36{.}160$  toxicity of the diagnosis itself.

NOTE Confidence: 0.964746773333333

00:17:36.160 --> 00:17:39.796 But Laura, I wanted to come back to you.

NOTE Confidence: 0.964746773333333

 $00{:}17{:}39{.}800 \dashrightarrow 00{:}17{:}43{.}283$  You know, I think we need to keep in

NOTE Confidence: 0.964746773333333

 $00:17:43.283 \longrightarrow 00:17:46.880$  mind that cancer effects all patients,

NOTE Confidence: 0.964746773333333

00:17:46.880 --> 00:17:52.040 all races, all ages, all body types,

NOTE Confidence: 0.964746773333333

 $00:17:52.040 \longrightarrow 00:17:53.840$  all financial situations.

- NOTE Confidence: 0.964746773333333
- 00:17:53.840 --> 00:17:55.469 And, you know,
- NOTE Confidence: 0.964746773333333
- 00:17:55.469 --> 00:17:58.727 I think it really effects different
- NOTE Confidence: 0.964746773333333
- $00:17:58.727 \rightarrow 00:18:00.520$  people differently.
- NOTE Confidence: 0.964746773333333
- $00:18:00.520 \longrightarrow 00:18:02.396$  Can you talk a little bit more
- NOTE Confidence: 0.964746773333333
- $00{:}18{:}02{.}396 \dashrightarrow 00{:}18{:}04{.}475$  about your role and what you've been
- NOTE Confidence: 0.964746773333333
- $00:18:04.475 \longrightarrow 00:18:06.293$  doing in terms of the pediatric
- NOTE Confidence: 0.964746773333333
- $00:18:06.356 \rightarrow 00:18:08.420$  and young adult population and how
- NOTE Confidence: 0.964746773333333
- $00:18:08.420 \rightarrow 00:18:10.544$  that population might be different
- NOTE Confidence: 0.964746773333333
- $00:18:10.544 \longrightarrow 00:18:13.520$  from the adult population?
- NOTE Confidence: 0.942669418666667
- $00:18:14.320 \longrightarrow 00:18:15.554$  Sure, absolutely.
- NOTE Confidence: 0.9426694186666667
- 00:18:15.554 --> 00:18:18.022 You're absolutely correct saying
- NOTE Confidence: 0.942669418666667
- $00{:}18{:}18{.}022 \dashrightarrow 00{:}18{:}21{.}254$  that cancer can really affect
- NOTE Confidence: 0.942669418666667
- 00:18:21.254 --> 00:18:23.958 anybody regardless of background,
- NOTE Confidence: 0.942669418666667
- 00:18:23.960 --> 00:18:27.862 age, socioeconomic status.
- NOTE Confidence: 0.9426694186666667
- $00:18:27.862 \longrightarrow 00:18:33.490$  Really unfortunately it's a
- NOTE Confidence: 0.942669418666667

 $00:18:33.490 \longrightarrow 00:18:38.884$  common disease and is a population that

NOTE Confidence: 0.9426694186666667

 $00:18:38.884 \rightarrow 00:18:41.120$  we're seeing cancer in a little bit more.

NOTE Confidence: 0.942669418666667

00:18:41.120 - 00:18:42.716 I think there have been some articles,

NOTE Confidence: 0.942669418666667

 $00:18:42.720 \longrightarrow 00:18:44.196$  even in the New York Times,

NOTE Confidence: 0.942669418666667

00:18:44.200 --> 00:18:48.360 I saw one about people who are younger,

NOTE Confidence: 0.942669418666667

 $00:18:48.360 \longrightarrow 00:18:52.758$  maybe in their 20s and 30s,

NOTE Confidence: 0.942669418666667

 $00:18:52.760 \longrightarrow 00:18:55.512$  having a cancer diagnosis.

NOTE Confidence: 0.9426694186666667

00:18:55.512 --> 00:18:58.553 And I think in past eras, decades,

NOTE Confidence: 0.942669418666667

 $00{:}18{:}58{.}553 \dashrightarrow 00{:}19{:}01{.}864$  it was a disease that was more

NOTE Confidence: 0.942669418666667

 $00:19:01.864 \rightarrow 00:19:04.599$  commonly seen in older adults.

NOTE Confidence: 0.9426694186666667

00:19:04.600 --> 00:19:07.080 And that young adult age,

NOTE Confidence: 0.9426694186666667

 $00:19:07.080 \longrightarrow 00:19:12.332$  I'm going to say from like 20 to 40s is a

NOTE Confidence: 0.9426694186666667

 $00:19:12.332 \rightarrow 00:19:15.516$  really unique period in a person's life.

NOTE Confidence: 0.942669418666667

 $00{:}19{:}15{.}520 \dashrightarrow 00{:}19{:}20{.}154$  Typically a person is pursuing their career,

NOTE Confidence: 0.9426694186666667

 $00:19:20.160 \longrightarrow 00:19:22.080$  raising a family, perhaps

NOTE Confidence: 0.97696835

00:19:24.600 - 00:19:26.185 those types of things are really

- NOTE Confidence: 0.97696835
- $00{:}19{:}26.185 \dashrightarrow 00{:}19{:}28.319$  kind of front and center for them.

NOTE Confidence: 0.97696835

 $00:19:28.320 \longrightarrow 00:19:31.008$  So a cancer diagnosis at that

NOTE Confidence: 0.97696835

00:19:31.008 --> 00:19:33.756 stage of life is very

NOTE Confidence: 0.97696835

00:19:33.756 --> 00:19:35.501 disruptive and it can

NOTE Confidence: 0.97696835

00:19:35.501 --> 00:19:37.717 be an entire family system.

NOTE Confidence: 0.97696835

00:19:37.720 --> 00:19:40.040 If there's young children involved,

NOTE Confidence: 0.97696835

00:19:40.040 --> 00:19:43.280 it can be really career disrupting.

NOTE Confidence: 0.97696835

 $00:19:43.280 \longrightarrow 00:19:44.840$  Things of that nature.

NOTE Confidence: 0.97696835

 $00:19:44.840 \longrightarrow 00:19:47.440$  So we do find in

NOTE Confidence: 0.97696835

 $00:19:47.440 \longrightarrow 00:19:51.160$  I would say the population of 20 to to 50,

NOTE Confidence: 0.97696835

 $00{:}19{:}51{.}160 \dashrightarrow 00{:}19{:}53{.}440$  there are some unique challenges.

NOTE Confidence: 0.97696835

 $00{:}19{:}53.440 \dashrightarrow 00{:}19{:}57.680$  Also, the peer group in that age range

NOTE Confidence: 0.97696835

 $00{:}19{:}57.680 \dashrightarrow 00{:}19{:}59.996$  are not as familiar with cancer.

NOTE Confidence: 0.97696835

 $00{:}20{:}00{.}000 \dashrightarrow 00{:}20{:}02{.}485$  I think a person in their 20s

NOTE Confidence: 0.97696835

 $00:20:02.485 \longrightarrow 00:20:05.077$  who may have a lot of friends,

 $00:20:05.080 \longrightarrow 00:20:07.500$  those friends may not really

NOTE Confidence: 0.97696835

00:20:07.500 --> 00:20:09.436 know how to support

NOTE Confidence: 0.97696835

 $00:20:09.440 \rightarrow 00:20:11.480$  their friends going through cancer,

NOTE Confidence: 0.97696835

 $00:20:11.480 \longrightarrow 00:20:12.491$  they likely haven't

NOTE Confidence: 0.97696835

 $00:20:12.491 \longrightarrow 00:20:13.839$  gone through it themselves.

NOTE Confidence: 0.97696835

 $00{:}20{:}13.840 \dashrightarrow 00{:}20{:}15.955$  They may have had a family member,

NOTE Confidence: 0.97696835

 $00{:}20{:}15{.}960 \dashrightarrow 00{:}20{:}20{.}310$  so that age

NOTE Confidence: 0.97696835

 $00:20:20.310 \longrightarrow 00:20:22.840$  has some unique challenges.

NOTE Confidence: 0.97696835

 $00:20:22.840 \longrightarrow 00:20:24.760$  And most recently,

NOTE Confidence: 0.97696835

00:20:24.760 --> 00:20:28.600 our Cancer Center has really tried

NOTE Confidence: 0.97696835

 $00{:}20{:}28.600 \dashrightarrow 00{:}20{:}31.328$  to make a greater effort

NOTE Confidence: 0.97696835

 $00{:}20{:}31{.}328 \dashrightarrow 00{:}20{:}34{.}296$  to meet those needs in the way of

NOTE Confidence: 0.97696835

00:20:34.296 --> 00:20:36.266 some new support groups geared

NOTE Confidence: 0.97696835

 $00:20:36.266 \rightarrow 00:20:38.119$  specifically to those age groups.

 $00:20:42.160 \longrightarrow 00:20:44.824$  I would think that as part of some

NOTE Confidence: 0.7726919116666667

 $00{:}20{:}44.824 \dashrightarrow 00{:}20{:}47.279$  of those special circumstances,

 $00:20:47.280 \longrightarrow 00:20:49.038$  things that you might face are,

NOTE Confidence: 0.7726919116666667

00:20:49.040 --> 00:20:51.353 you know, how do you talk to your child?

NOTE Confidence: 0.7726919116666667

 $00:20:51.360 \longrightarrow 00:20:53.560$  So you deal with the

NOTE Confidence: 0.772691911666667

00:20:53.560 - 00:20:54.880 breast cancer population.

NOTE Confidence: 0.7726919116666667

 $00:20:54.880 \longrightarrow 00:20:57.323$  And I can only imagine that there

NOTE Confidence: 0.772691911666667

 $00{:}20{:}57{.}323 \dashrightarrow 00{:}20{:}59{.}881$  are people in that age group that

NOTE Confidence: 0.772691911666667

00:20:59.881 --> 00:21:02.440 Laura was talking about who

NOTE Confidence: 0.7726919116666667

 $00:21:02.440 \longrightarrow 00:21:04.653$  might have young children.

NOTE Confidence: 0.772691911666667

 $00{:}21{:}04.653 \dashrightarrow 00{:}21{:}08.277$  And now mom has a breast cancer diagnosis.

NOTE Confidence: 0.7726919116666667

00:21:08.280 --> 00:21:10.395 How do you talk to your kids about that?

NOTE Confidence: 0.7726919116666667

 $00:21:10.400 \longrightarrow 00:21:12.518$  On the one hand, you're scared.

NOTE Confidence: 0.7726919116666667

00:21:12.520 --> 00:21:14.995 How do you help your kids get through that?

NOTE Confidence: 0.7726919116666667

00:21:15.000 --> 00:21:17.023 Because I can only imagine that they

NOTE Confidence: 0.7726919116666667

 $00:21:17.023 \rightarrow 00:21:19.199$  too might have some fear and anxiety.

 $00{:}21{:}19{.}440 \dashrightarrow 00{:}21{:}22{.}278$  That definitely is very real for parents,

NOTE Confidence: 0.9654329166666667

 $00:21:22.280 \longrightarrow 00:21:24.255$  you know, parents with

- 00:21:24.255 --> 00:21:25.835 young children specifically
- NOTE Confidence: 0.9654329166666667
- $00{:}21{:}25{.}840 \dashrightarrow 00{:}21{:}27{.}156$  or adolescents,
- NOTE Confidence: 0.9654329166666667
- $00:21:27.156 \longrightarrow 00:21:29.130$  even children who are above the
- NOTE Confidence: 0.9654329166666667
- $00{:}21{:}29{.}191 \dashrightarrow 00{:}21{:}31{.}039$  age of 18 and considered adults.
- NOTE Confidence: 0.9654329166666667
- 00:21:31.040 --> 00:21:33.020 It's terrifying to hear
- NOTE Confidence: 0.9654329166666667
- $00{:}21{:}33.020 \dashrightarrow 00{:}21{:}35.000$  that your parent has cancer.
- NOTE Confidence: 0.9654329166666667
- $00:21:35.000 \longrightarrow 00:21:36.760$  So we usually
- NOTE Confidence: 0.9654329166666667
- $00:21:36.760 \rightarrow 00:21:38.760$  provide a few different recommendations
- NOTE Confidence: 0.9654329166666667
- $00{:}21{:}38.760 \dashrightarrow 00{:}21{:}40.680$  to those parents,
- NOTE Confidence: 0.9654329166666667
- $00{:}21{:}40.680 \dashrightarrow 00{:}21{:}43.200$  because they often endorse the fact that
- NOTE Confidence: 0.9654329166666667
- 00:21:43.200 -> 00:21:45.118 cancer isn't their primary concern,
- NOTE Confidence: 0.9654329166666667
- $00{:}21{:}45{.}120 \dashrightarrow 00{:}21{:}45{.}984$  it's their kids.
- NOTE Confidence: 0.9654329166666667
- 00:21:45.984 --> 00:21:47.916 How do I tell my children?
- NOTE Confidence: 0.9654329166666667
- $00{:}21{:}47{.}920 \dashrightarrow 00{:}21{:}50{.}368$  How do I help them navigate the physical
- NOTE Confidence: 0.9654329166666667
- $00:21:50.368 \rightarrow 00:21:52.758$  changes and treatments that I go through?
- NOTE Confidence: 0.9654329166666667
- $00:21:52.760 \longrightarrow 00:21:54.716$  And that depends on

- NOTE Confidence: 0.9654329166666667
- $00:21:54.716 \longrightarrow 00:21:56.320$  definitely the child's age
- NOTE Confidence: 0.9654329166666667
- $00:21:56.320 \longrightarrow 00:21:58.036$  and developmental level,
- NOTE Confidence: 0.9654329166666667
- $00:21:58.036 \longrightarrow 00:22:00.324$  but broad recommendations or
- NOTE Confidence: 0.9654329166666667
- $00:22:00.324 \rightarrow 00:22:02.040$  more broad recommendations,
- NOTE Confidence: 0.9654329166666667
- $00:22:02.040 \longrightarrow 00:22:04.992$  I should say, are to keep a line of
- NOTE Confidence: 0.9654329166666667
- $00{:}22{:}04{.}992 \dashrightarrow 00{:}22{:}06{.}800$  communication open with that child.
- NOTE Confidence: 0.9654329166666667
- 00:22:06.800 --> 00:22:07.680 A lot of kids, again,
- NOTE Confidence: 0.9654329166666667
- $00:22:07.680 \longrightarrow 00:22:09.048$  depending upon their age
- NOTE Confidence: 0.9654329166666667
- $00:22:09.048 \longrightarrow 00:22:10.074$  or developmental level,
- NOTE Confidence: 0.9654329166666667
- $00:22:10.080 \rightarrow 00:22:13.195$  may not verbalize how they're feeling or,
- NOTE Confidence: 0.9654329166666667
- $00:22:13.200 \longrightarrow 00:22:15.504$  you know, the fear and the
- NOTE Confidence: 0.9654329166666667
- $00:22:15.504 \rightarrow 00:22:17.040$  worry that they're experiencing.
- NOTE Confidence: 0.9654329166666667
- $00:22:17.040 \longrightarrow 00:22:18.156$  So it's good to
- NOTE Confidence: 0.9654329166666667
- $00{:}22{:}18.160 \dashrightarrow 00{:}22{:}20.035$  carve out protected family time
- NOTE Confidence: 0.9654329166666667
- $00:22:20.035 \rightarrow 00:22:21.160$  with your children.
- NOTE Confidence: 0.9654329166666667

00:22:21.160 - 00:22:22.926 Make sure that you keep that, again,

NOTE Confidence: 0.9654329166666667

 $00{:}22{:}22{.}926 \dashrightarrow 00{:}22{:}24.756$  that line of communication open.

NOTE Confidence: 0.9654329166666667

 $00:22:24.760 \longrightarrow 00:22:26.092$  Try to tease out some questions

NOTE Confidence: 0.9654329166666667

 $00:22:26.092 \rightarrow 00:22:27.360$  they may not be asking,

NOTE Confidence: 0.9654329166666667

00:22:27.360 --> 00:22:28.824 but you can see,

 $00:22:29.560 \longrightarrow 00:22:31.534$  maybe written all over their face that

NOTE Confidence: 0.9654329166666667

 $00:22:31.534 \rightarrow 00:22:33.114$  they're worried or they're concerned

NOTE Confidence: 0.9654329166666667

 $00:22:33.114 \rightarrow 00:22:35.154$  about their parent or their guardian.

NOTE Confidence: 0.9654329166666667

 $00:22:35.160 \longrightarrow 00:22:36.780$  Definitely try to maintain

NOTE Confidence: 0.9654329166666667

 $00:22:36.780 \longrightarrow 00:22:37.995$  the child's schedule

 $00:22:38.628 \longrightarrow 00:22:41.532$  as best as we can given of course

NOTE Confidence: 0.9654329166666667

 $00{:}22{:}41{.}532 \dashrightarrow 00{:}22{:}43{.}530$  the huge impact that the treatment

NOTE Confidence: 0.9654329166666667

 $00:22:43.592 \longrightarrow 00:22:44.880$  schedules and this diagnosis

NOTE Confidence: 0.9654329166666667

 $00:22:44.880 \longrightarrow 00:22:47.185$  may have on the day-to-day.

NOTE Confidence: 0.9654329166666667

00:22:47.185 --> 00:22:48.833 Utilize your support system

NOTE Confidence: 0.9654329166666667

 $00:22:48.833 \rightarrow 00:22:50.798$  and the Child Support system.

NOTE Confidence: 0.9654329166666667

 $00{:}22{:}50{.}800 \dashrightarrow 00{:}22{:}52{.}516$  Schools have been a really great

- NOTE Confidence: 0.9654329166666667
- $00:22:52.516 \rightarrow 00:22:55.097$  benefit and help to a lot of kids when
- NOTE Confidence: 0.9654329166666667
- $00:22:55.097 \rightarrow 00:22:56.920$  their parents are going through cancer.
- NOTE Confidence: 0.9654329166666667
- 00:22:56.920 --> 00:22:59.388 Teachers, specifically school counselors,
- NOTE Confidence: 0.9654329166666667
- 00:22:59.388 --> 00:23:01.640 school social workers,
- NOTE Confidence: 0.9654329166666667
- $00:23:01.640 \longrightarrow 00:23:04.040$  we always encourage reaching out to,
- NOTE Confidence: 0.9654329166666667
- $00:23:04.040 \longrightarrow 00:23:05.320$  you know, the friends
- NOTE Confidence: 0.9654329166666667
- 00:23:05.320 --> 00:23:07.008 of your children,
- NOTE Confidence: 0.9654329166666667
- 00:23:07.008 --> 00:23:08.946 their family members,
- NOTE Confidence: 0.9654329166666667
- $00:23:08.946 \rightarrow 00:23:11.277$  having them try to provide an extra
- NOTE Confidence: 0.9654329166666667
- $00:23:11.277 \longrightarrow 00:23:13.376$  layer of support or
- NOTE Confidence: 0.9654329166666667
- 00:23:13.376 --> 00:23:15.316 utilizing your inner circle
- NOTE Confidence: 0.9654329166666667
- 00:23:15.320 --> 00:23:17.630 of friends and family and your child's
- NOTE Confidence: 0.9654329166666667
- $00:23:17.630 \longrightarrow 00:23:19.788$  inner circle to really maximize the
- NOTE Confidence: 0.9654329166666667
- $00{:}23{:}19.788 \dashrightarrow 00{:}23{:}22.357$  level of support available to the child,
- NOTE Confidence: 0.9654329166666667
- $00:23:22.360 \longrightarrow 00:23:24.880$  but also to the parents.
- NOTE Confidence: 0.9654329166666667

- 00:23:24.880 --> 00:23:25.984 And, you know,
- NOTE Confidence: 0.9654329166666667
- 00:23:25.984 --> 00:23:26.720 just again,
- NOTE Confidence: 0.9654329166666667
- $00:23:26.720 \longrightarrow 00:23:28.449$  try to realize at the end of
- NOTE Confidence: 0.9654329166666667
- $00{:}23{:}28{.}449 \dashrightarrow 00{:}23{:}29{.}800$  the day that
- NOTE Confidence: 0.9654329166666667
- $00:23:29.800 \longrightarrow 00:23:32.248$  you're doing the best that you
- NOTE Confidence: 0.9654329166666667
- $00{:}23{:}32{.}248 \dashrightarrow 00{:}23{:}34{.}420$  can given the circumstances that
- NOTE Confidence: 0.9654329166666667
- 00:23:34.420 --> 00:23:36.276 you're facing currently.
- NOTE Confidence: 0.9654329166666667
- $00:23:36.280 \rightarrow 00:23:38.360$  And just make sure that
- $00:23:38.900 \longrightarrow 00:23:40.250$  you keep prioritizing that
- NOTE Confidence: 0.9654329166666667
- $00:23:40.250 \rightarrow 00:23:41.998$  family time with your child because
- $00:23:42.430 \rightarrow 00:23:43.935$  that relationship you have with them doesn't
- NOTE Confidence: 0.9654329166666667
- 00:23:43.935 00:23:45.359 have to change at the end of the day.
- NOTE Confidence: 0.9654329166666667
- $00:23:45.360 \rightarrow 00:23:47.278$  And at the end of the day,
- NOTE Confidence: 0.9654329166666667
- $00:23:47.280 \longrightarrow 00:23:48.855$  you guys will still have one another
- NOTE Confidence: 0.9654329166666667
- $00:23:48.855 \rightarrow 00:23:50.080$  to support yourselves through this.
- NOTE Confidence: 0.921578575
- $00:23:50.160 \longrightarrow 00:23:53.435$  Laura, thinking about how that
- NOTE Confidence: 0.921578575
- $00:23:53.435 \longrightarrow 00:23:56.984$  situation could turn  $180^{\circ}$  when the

- NOTE Confidence: 0.921578575
- $00:23:56.984 \rightarrow 00:24:00.680$  child is the one facing a cancer.

NOTE Confidence: 0.921578575

 $00{:}24{:}00{.}680 \dashrightarrow 00{:}24{:}05{.}240$  And we know that pediatric cancers do occur.

NOTE Confidence: 0.921578575

 $00:24:05.240 \rightarrow 00:24:08.520$  And sometimes those pediatric patients,

NOTE Confidence: 0.921578575

 $00:24:08.520 \rightarrow 00:24:11.360$  I can imagine may end up coming to

NOTE Confidence: 0.921578575

 $00:24:11.360 \longrightarrow 00:24:14.240$  you in palliative care as well.

NOTE Confidence: 0.921578575

00:24:14.240 --> 00:24:17.198 And for them, it's, you know,

NOTE Confidence: 0.921578575

 $00:24:17.200 \longrightarrow 00:24:18.580$  trying to get through

NOTE Confidence: 0.921578575

 $00:24:18.580 \longrightarrow 00:24:19.960$  the diagnosis of cancer.

NOTE Confidence: 0.921578575

 $00{:}24{:}19{.}960 \dashrightarrow 00{:}24{:}23{.}272$  But I can only imagine the anguish that

NOTE Confidence: 0.921578575

 $00:24:23.272 \rightarrow 00:24:25.890$  parents might be feeling seeing your

NOTE Confidence: 0.921578575

 $00:24:25.890 \longrightarrow 00:24:29.145$  child go through this diagnosis and

NOTE Confidence: 0.921578575

 $00{:}24{:}29{.}145 \dashrightarrow 00{:}24{:}31.678$  potentially facing their own mortality.

NOTE Confidence: 0.921578575

00:24:31.680 --> 00:24:34.340 Can you talk a little bit more

NOTE Confidence: 0.921578575

 $00{:}24{:}34{.}340 \dashrightarrow 00{:}24{:}35{.}836$  about that experience

NOTE Confidence: 0.921578575

 $00{:}24{:}35{.}836 \dashrightarrow 00{:}24{:}38{.}440$  and how you help families through that?

NOTE Confidence: 0.965761734285714

 $00:24:39.080 \longrightarrow 00:24:42.314$  So in the role that I'm in,

NOTE Confidence: 0.965761734285714

 $00:24:42.320 \rightarrow 00:24:46.160$  I really work exclusively with adults.

NOTE Confidence: 0.965761734285714

 $00:24:46.160 \rightarrow 00:24:48.460$  I do know that pediatric palliative

NOTE Confidence: 0.965761734285714

 $00:24:48.460 \longrightarrow 00:24:50.224$  care is an emerging field.

NOTE Confidence: 0.965761734285714

 $00:24:50.224 \longrightarrow 00:24:52.764$  You know, there is palliative

NOTE Confidence: 0.965761734285714

 $00:24:52.764 \rightarrow 00:24:55.276$  care for pediatric patients.

NOTE Confidence: 0.965761734285714

00:24:55.280 --> 00:24:57.035 But in the role that I'm in right now,

NOTE Confidence: 0.965761734285714

00:24:57.040 --> 00:25:00.280 I really work just with adults,

NOTE Confidence: 0.965761734285714

 $00{:}25{:}00{.}280 \dashrightarrow 00{:}25{:}01{.}700$  you know, and helping them

NOTE Confidence: 0.965761734285714

 $00{:}25{:}01.700 \dashrightarrow 00{:}25{:}02.836$  communicate with their children.

NOTE Confidence: 0.965761734285714

 $00{:}25{:}02{.}840 \dashrightarrow 00{:}25{:}05{.}888$  So I don't have that experience

NOTE Confidence: 0.965761734285714

 $00:25:05.888 \longrightarrow 00:25:08.518$  of pediatric patients.

NOTE Confidence: 0.6364899966666667

 $00{:}25{:}10.092 \dashrightarrow 00{:}25{:}12.920$  But I can imagine that,

NOTE Confidence: 0.6364899966666667

 $00:25:12.920 \longrightarrow 00:25:15.290$  you know, the social workers and

NOTE Confidence: 0.6364899966666667

 $00{:}25{:}15{.}290 \dashrightarrow 00{:}25{:}17{.}812$  the palliative care team must do a

NOTE Confidence: 0.6364899966666667

 $00:25:17.812 \rightarrow 00:25:20.312$  similar kind of really engaging

- NOTE Confidence: 0.6364899966666667
- $00{:}25{:}20{.}312 \dashrightarrow 00{:}25{:}22{.}345$  the family in this journey.
- NOTE Confidence: 0.6364899966666667
- 00:25:22.345 --> 00:25:24.235 Kristin, very much like you
- NOTE Confidence: 0.6364899966666667
- $00:25:24.240 \longrightarrow 00:25:27.768$  were talking about kind of wrapping
- NOTE Confidence: 0.6364899966666667
- $00:25:27.768 \longrightarrow 00:25:30.012$  around that whole family.
- NOTE Confidence: 0.6364899966666667
- $00:25:30.012 \longrightarrow 00:25:32.077$  I guess the other question,
- NOTE Confidence: 0.6364899966666667
- $00{:}25{:}32.080 \dashrightarrow 00{:}25{:}35.797$  even for the patients that are in that adult,
- NOTE Confidence: 0.6364899966666667
- $00:25:35.800 \longrightarrow 00:25:38.552$  yet younger adult population.
- NOTE Confidence: 0.6364899966666667
- 00:25:38.552 --> 00:25:40.896 Laura, can you talk a little bit
- NOTE Confidence: 0.6364899966666667
- $00{:}25{:}40{.}896 \dashrightarrow 00{:}25{:}43{.}054$  about what it's like for a 20 year
- NOTE Confidence: 0.6364899966666667
- 00:25:43.054 --> 00:25:45.080 old who might be facing end of life?
- NOTE Confidence: 0.6364899966666667
- 00:25:45.080 --> 00:25:47.036 I mean, that's almost like,
- NOTE Confidence: 0.6364899966666667
- $00:25:47.040 \longrightarrow 00:25:50.240$  wait a minute, I just got here.
- NOTE Confidence: 0.6364899966666667
- $00{:}25{:}50{.}240 \dashrightarrow 00{:}25{:}51{.}716$  I haven't lived my life yet.
- NOTE Confidence: 0.6364899966666667
- $00{:}25{:}51.720 \dashrightarrow 00{:}25{:}54.800$  I haven't achieved all my goals yet.
- NOTE Confidence: 0.6364899966666667
- $00{:}25{:}54.800 \dashrightarrow 00{:}25{:}57.014$  Can you talk about how you kind of help
- NOTE Confidence: 0.6364899966666667

 $00:25:57.014 \rightarrow 00:25:59.276$  them get through some of those feelings?

NOTE Confidence: 0.6364899966666667

00:25:59.760 --> 00:26:00.440 Yes,

NOTE Confidence: 0.742157146

00:26:04.640 --> 00:26:07.636 I would say a 20 year old, you know,

NOTE Confidence: 0.742157146

 $00:26:07.640 \longrightarrow 00:26:09.677$  really maybe in the middle of

NOTE Confidence: 0.742157146

00:26:09.680 --> 00:26:12.392 their college experience or maybe their

NOTE Confidence: 0.742157146

 $00{:}26{:}12{.}392 \dashrightarrow 00{:}26{:}15{.}440$  young working life and get a diagnosis. NOTE Confidence: 0.742157146

 $00{:}26{:}15{.}440 \dashrightarrow 00{:}26{:}20{.}360$  And that is really challenging because NOTE Confidence: 0.742157146

10112 Confidence: 0.142101140

 $00{:}26{:}20{.}360 \dashrightarrow 00{:}26{:}24{.}860$  a person at that age is really a lot of

NOTE Confidence: 0.742157146

 $00{:}26{:}24.860 \dashrightarrow 00{:}26{:}26.660$  times half dependent on their parents NOTE Confidence: 0.742157146

00:26:26.660 --> 00:26:29.072 and half independent, right?

NOTE Confidence: 0.742157146

 $00{:}26{:}29{.}072 \dashrightarrow 00{:}26{:}35{.}020$  And so I think one thing that I've done NOTE Confidence: 0.742157146

 $00:26:35.020 \rightarrow 00:26:38.268$  before is really sometimes taking the

NOTE Confidence: 0.742157146

 $00{:}26{:}38.268 \dashrightarrow 00{:}26{:}41.076$  patient as ide and speaking to them,

NOTE Confidence: 0.742157146

 $00{:}26{:}41.080 \dashrightarrow 00{:}26{:}44.700$  you know, as ide from their parents and

NOTE Confidence: 0.742157146

 $00:26:44.700 \longrightarrow 00:26:47.795$  allowing them to really just

NOTE Confidence: 0.742157146

 $00{:}26{:}47.795 \dashrightarrow 00{:}26{:}50.560$  share what this experience is for them.

- NOTE Confidence: 0.930441705
- $00:26:53.480 \longrightarrow 00:26:56.210$  It can lead sometimes to some

NOTE Confidence: 0.930441705

00:26:56.210 --> 00:26:57.712 increased conflict, I think,

NOTE Confidence: 0.930441705

 $00:26:57.712 \longrightarrow 00:26:59.784$  between a parent and a child in

NOTE Confidence: 0.930441705

 $00:26:59.784 \longrightarrow 00:27:02.294$  that situation because the child is

NOTE Confidence: 0.930441705

00:27:02.294 --> 00:27:04.434 really wanting some more autonomy,

NOTE Confidence: 0.930441705

 $00:27:04.440 \longrightarrow 00:27:06.540$  but really needs the

NOTE Confidence: 0.930441705

 $00:27:06.540 \longrightarrow 00:27:08.640$  parents in this situation.

NOTE Confidence: 0.930441705

 $00{:}27{:}08.640 \dashrightarrow 00{:}27{:}11.560$  So I think it's really giving them

NOTE Confidence: 0.90303709125

 $00{:}27{:}13.760 \dashrightarrow 00{:}27{:}18.320$  the most voice and the most say and

NOTE Confidence: 0.90303709125

 $00:27:18.320 \longrightarrow 00:27:21.236$  their wishes and their desires.

NOTE Confidence: 0.90303709125

 $00:27:21.240 \longrightarrow 00:27:23.172$  They are still young and they are

NOTE Confidence: 0.90303709125

 $00{:}27{:}23.172 \dashrightarrow 00{:}27{:}24.469$  still really figuring out who

NOTE Confidence: 0.90303709125

 $00:27:24.469 \longrightarrow 00:27:26.117$  they are and who they want to be.

NOTE Confidence: 0.90303709125

 $00:27:26.120 \longrightarrow 00:27:27.720$  So it is a really,

NOTE Confidence: 0.90303709125

 $00{:}27{:}27{.}720 \dashrightarrow 00{:}27{:}30{.}496$  I would say delicate special time and

NOTE Confidence: 0.90303709125

 $00:27:30.496 \rightarrow 00:27:33.479$  a really difficult time for the families.

NOTE Confidence: 0.90303709125

00:27:33.480 --> 00:27:36.864 So I would say that's how I

NOTE Confidence: 0.90303709125

00:27:36.864 --> 00:27:39.136 approach it, really supporting both,

NOTE Confidence: 0.90303709125

 $00:27:39.136 \rightarrow 00:27:41.240$  but also somewhat separately.

NOTE Confidence: 0.773303472

00:27:41.640 --> 00:27:43.560 Yeah. And Kristen, you know,

NOTE Confidence: 0.773303472

 $00:27:43.560 \rightarrow 00:27:45.265$  when you were talking about

NOTE Confidence: 0.773303472

 $00:27:45.265 \longrightarrow 00:27:47.462$  all of the resources that you

NOTE Confidence: 0.773303472

 $00:27:47.462 \longrightarrow 00:27:49.456$  provide your patients

NOTE Confidence: 0.773303472

 $00{:}27{:}49{.}456 \dashrightarrow 00{:}27{:}51{.}664$  from a financial standpoint as well

NOTE Confidence: 0.773303472

 $00:27:51.664 \rightarrow 00:27:53.760$  as from a mental health standpoint,

NOTE Confidence: 0.773303472

 $00{:}27{:}53.760 \dashrightarrow 00{:}27{:}57.191$  can you talk a little bit more about how

NOTE Confidence: 0.773303472

 $00{:}27{:}57{.}191 \dashrightarrow 00{:}27{:}59{.}396$  patients should advocate for themselves?

NOTE Confidence: 0.773303472

 $00{:}27{:}59{.}400 \dashrightarrow 00{:}28{:}00{.}840$  What advice would you have

NOTE Confidence: 0.773303472

 $00:28:00.840 \longrightarrow 00:28:02.440$  for those kinds of people?

NOTE Confidence: 0.96649551

 $00:28:02.440 \longrightarrow 00:28:04.170$  I would encourage them to ask

NOTE Confidence: 0.96649551

 $00:28:04.170 \longrightarrow 00:28:06.160$  more of the broad question of,

- NOTE Confidence: 0.96649551
- 00:28:06.160 --> 00:28:07.539 you know, what is there to support

NOTE Confidence: 0.96649551

 $00:28:07.539 \longrightarrow 00:28:08.919$  me here in this care center,

NOTE Confidence: 0.96649551

 $00:28:08.920 \longrightarrow 00:28:10.560$  in this healthcare system.

NOTE Confidence: 0.96649551

 $00{:}28{:}10.560 \dashrightarrow 00{:}28{:}13.550$  Each healthcare system has a variety of

NOTE Confidence: 0.96649551

00:28:13.550 --> 00:28:15.896 different social workers, nurse navigators,

NOTE Confidence: 0.96649551

 $00{:}28{:}15.896 \dashrightarrow 00{:}28{:}18.520$  social worker navigators, you know,

NOTE Confidence: 0.96649551

 $00:28:18.520 \rightarrow 00:28:20.840$  oncology navigators, case management.

NOTE Confidence: 0.96649551

 $00{:}28{:}20{.}840 \dashrightarrow 00{:}28{:}22{.}352$  So it's very much dependent upon

NOTE Confidence: 0.96649551

 $00:28:22.352 \longrightarrow 00:28:23.666$  what your care center offers.

NOTE Confidence: 0.96649551

 $00{:}28{:}23.666 \dashrightarrow 00{:}28{:}26.236$  But I would definitely encourage them to ask.

NOTE Confidence: 0.96649551

 $00{:}28{:}26{.}240 \dashrightarrow 00{:}28{:}28{.}481$  And I have no doubt at that point they

NOTE Confidence: 0.96649551

00:28:28.481 --> 00:28:30.683 can get guided in the right direction

NOTE Confidence: 0.96649551

 $00{:}28{:}30{.}683 \dashrightarrow 00{:}28{:}32{.}068$  and provided with a dequate referrals

NOTE Confidence: 0.96649551

 $00{:}28{:}32.068 \dashrightarrow 00{:}28{:}34.280$  to help address a lot of those needs.

NOTE Confidence: 0.822475234615385

00:28:34.800 --> 00:28:36.965 Kristen Madrid and Laura Donnelly

NOTE Confidence: 0.822475234615385

00:28:36.965 --> 00:28:38.697 are oncology social workers

NOTE Confidence: 0.822475234615385

00:28:38.697 --> 00:28:40.639 with Smilo Cancer Hospital.

NOTE Confidence: 0.822475234615385

 $00:28:40.640 \longrightarrow 00:28:42.648$  If you have questions,

NOTE Confidence: 0.822475234615385

 $00{:}28{:}42.648 \dashrightarrow 00{:}28{:}44.605$  the address is canceranswers@yale.edu,

NOTE Confidence: 0.822475234615385

 $00{:}28{:}44.605 \dashrightarrow 00{:}28{:}47.275$  and past editions of the program

NOTE Confidence: 0.822475234615385

 $00{:}28{:}47{.}275 \dashrightarrow 00{:}28{:}49{.}590$  are available in audio and written

NOTE Confidence: 0.822475234615385

 $00:28:49.590 \rightarrow 00:28:50.497$  form at yalecancercenter.org.

NOTE Confidence: 0.822475234615385

 $00:28:50.497 \rightarrow 00:28:53.170$  We hope you'll join us next time to learn

NOTE Confidence: 0.822475234615385

 $00:28:53.221 \rightarrow 00:28:54.919$  more about the fight against cancer.

NOTE Confidence: 0.822475234615385

 $00:28:54.920 \rightarrow 00:28:57.524$  Funding for Yale Cancer Answers is

NOTE Confidence: 0.822475234615385

 $00:28:57.524 \rightarrow 00:29:00.000$  provided by Smilow Cancer Hospital.